

MG&A Client satisfaction survey

As you remit your payment Please rate us on the following factors

Very satisfied 1
Satisfied 2
No opinion 3
Dissatisfied 4
Very dissatisfied 5

- Quality of work _____
- Our knowledge of your business (if applicable) _____
- The services were commensurate with the fee _____
- The attorney was accessible _____
- telephone calls were answered friendly and courteously _____
- Telephone calls were returned promptly _____
- The work product was punctual _____
- The legal issues were explained _____
- You were kept up to date and informed of progress _____
- The invoices were clear and easy to understand _____
- Overall you were satisfied _____
- Are you familiar with the other services that MG&A provides? Yes ___ No ___ Unsure ___
- Would you seek other services from MG&A should the need arise? Yes ___ NO ___ Unsure ___
- Tell us how can we improve?

Thank you for your comments. They are important to us.